



F.O.O.D WEEK INC. MEMBERSHIP

TERMS AND CONDITIONS

All F.O.O.D Week Inc. memberships are subject to the following terms and conditions:

1. PURCHASE OF MEMBERSHIP

- F.O.O.D Week Inc reserves its right not to accept any membership application form in its absolute discretion.
- If you are successful in your membership application, F.O.O.D Week Inc. will issue you a payment confirmation electronically.

2. TERMS OF MEMBERSHIP

- Subject to the following terms and conditions, your F.O.O.D Week Inc. membership will entitle you to the benefits of F.O.O.D Week Inc. membership from receipt of your membership payment up to the end of the financial year in which membership payment is received.

3. NO ONSELLING

- F.O.O.D Week Inc. membership tickets may not, without the prior written consent of the F.O.O.D Week Inc., be onsold (including via online auction sites) or used for advertising, promotion or other commercial purposes (including competitions and trade promotions) or to enhance the demand for other goods or services, either by the original purchaser or any subsequent bearer.
- If a ticket is onsold or used in breach of this condition, the ticket may be cancelled without a refund and the bearer of the ticket may be refused admission. Penalties apply (including cancellation of any offending member's F.O.O.D Week Inc. membership without a refund).

4. LIMIT OF MEMBERSHIP TICKETS AVAILABLE

- Friend of F.O.O.D membership is limited to a total of 450 members. Availability is based on a first come, first serve basis. Once this number is reached, F.O.O.D Week Inc. has the right to terminate the membership ticketing at any point. All ticketing offers are subject to capacity and are not guaranteed.

5. GST AND LEVIES

- Except where expressly noted, all prices include GST and any applicable venue levy.

6. REFUND POLICY

- As a general policy, F.O.O.D Week Inc. membership is non-refundable. Requests for refunds may be made in writing to foodadmin@orangefoodweek.com.au and are at the discretion of the F.O.O.D Week Inc.

7. CANCELLATION POLICY

- F.O.O.D Week Inc. reserves its right to cancel a member's F.O.O.D Week Inc. membership without a refund where that member is deemed by F.O.O.D Week Inc. to have breached these terms and conditions or at the discretion of F.O.O.D Week Inc.

8. VARIATION TO F.O.O.D WEEK INC. MEMBERSHIP TERMS AND CONDITIONS

- F.O.O.D Week Inc. may from time to time, where reasonably necessary, vary the terms and conditions of F.O.O.D Week Inc. membership. F.O.O.D Week Inc. will communicate any change to its membership terms and conditions via F.O.O.D Week Inc. website or email. Members will have no claim against F.O.O.D Week Inc. by reason of any change made to the terms and conditions of F.O.O.D Week Inc. membership.

9. GENERAL RULES

- F.O.O.D Week Inc. members must adhere to all rules and restrictions imposed by the event venues attended by the F.O.O.D Week Inc. member. All venues are smoke-free. Patrons are not permitted to bring alcohol into any venue and must adhere to the individual terms and conditions of the events.
- Any complaints are to be made in writing and refer to our Complaints Policy available at www.orangefoodweek.com.au

10. MEMBERS' PRIVACY

- All personal information will be used, and may be disclosed, by F.O.O.D Week Inc. (including for promotional and marketing purposes) in accordance with the F.O.O.D Week Inc. Privacy Policy available at www.orangefoodweek.com.au. By providing your personal information you agree to such use and disclosure by F.O.O.D Week Inc. and confirm you have read and agree to be bound by the F.O.O.D Week Inc. Privacy Policy.

11. MEMBERSHIP JOINING AND RENEWALS

- Membership is only available to join or renew online via the F.O.O.D Week Inc. website. By joining or renewing online, you accept these terms and conditions of F.O.O.D Week Inc. membership (as amended by from time to time by the F.O.O.D Week Inc.).

12. MEMBERS CONTACT INFORMATION

- It is the responsibility of the member to ensure all contact details are entered correctly at the time of purchasing membership and updated when and if required.
- F.O.O.D Week Inc. does not hold any responsibility for incorrect member contact information preventing the successful delivery of email communications, including communication regarding member-only ticket release.
- Members can update their contact details via an online form at <http://mgl.io/4lj4M>
- Regular emails are sent to all members monthly. Members understand that it is their responsibility to ensure the following email addresses are whitelisted:
foodadmin@orangefoodweek.com.au
orangefoodweek@clients.myguestlist.com.au

13. MEMBER TICKETING OFFERS AND PROMOTIONS

- Holding F.O.O.D Week Inc membership does not guarantee a member to be able to purchase tickets to F.O.O.D Week Signature Events. It provides the opportunity to access pre-release tickets in member-only ticket releases.
- All ticketing offers have a limited capacity. Availability is based on a first come, first serve basis. Once this capacity is reached, F.O.O.D Week Inc. has the right to terminate the offer at any time. All ticketing offers are subject to capacity and are not guaranteed.

14. ALL OFFERS AND PROMOTIONS WILL BE CONDUCTED AT:

- F.O.O.D Week Inc.
PO Box 2229
ORANGE NSW 2800

15. FURTHER INFORMATION

- If you require further information in relation to these terms and conditions, please contact foodadmin@orangefoodweek.com.au or 0447 900 089 during business hours.